



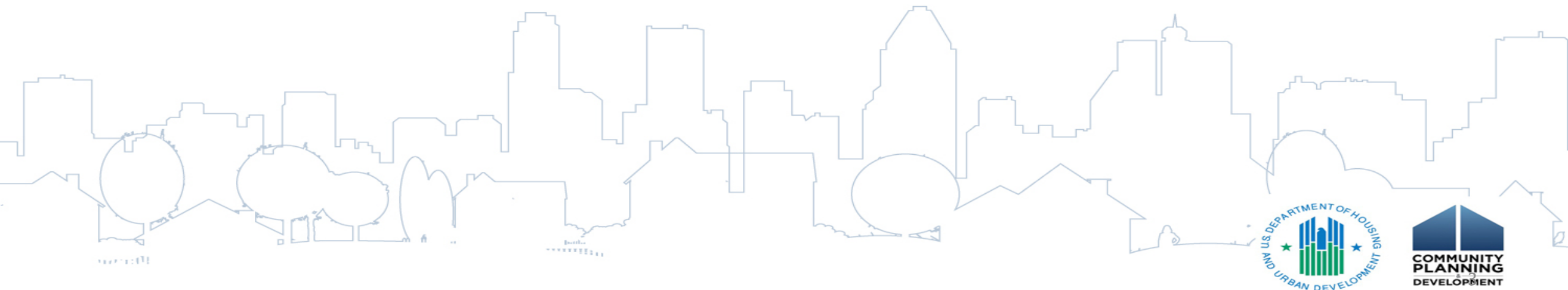
AUGUST 21-23, 2018 • CLEVELAND, OHIO

Getting a Running Start

Tools to Build Capacity for Measurable Progress

Affordable Housing Utility Benchmarking Pilot

Summer 2017



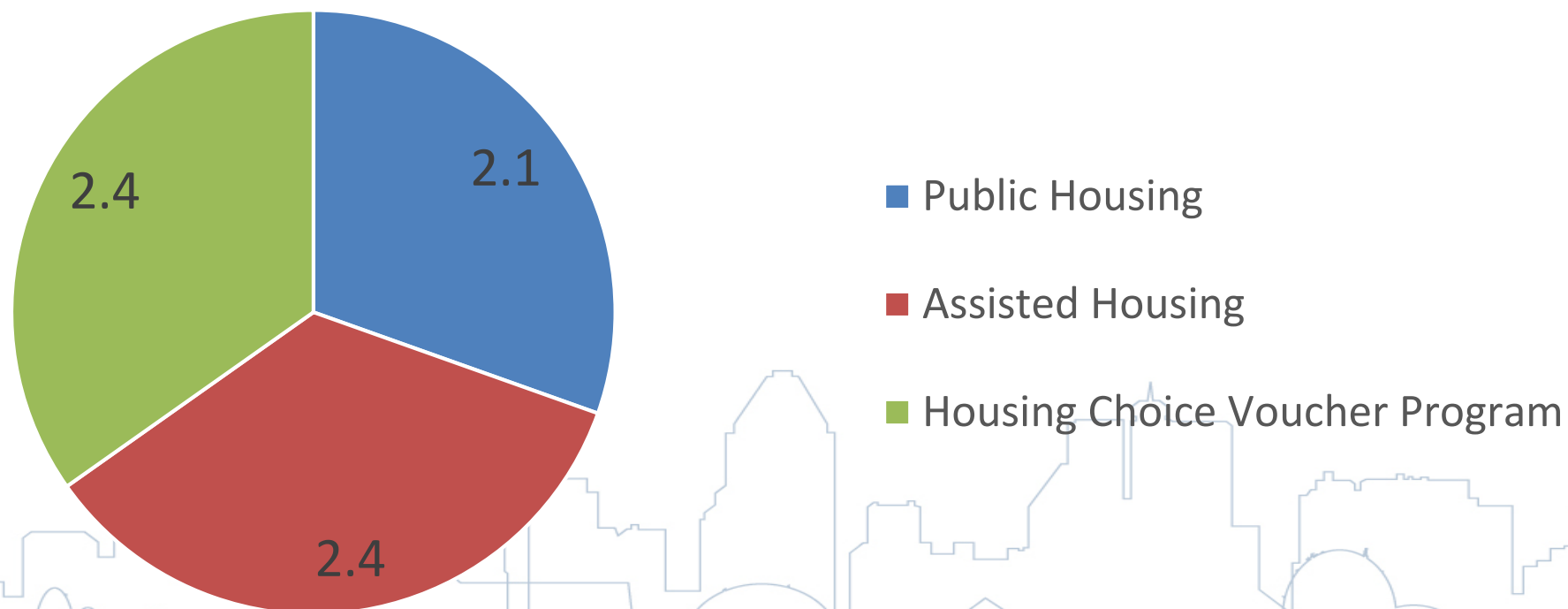
We spend *how* much?

- Each year, HUD spends a growing amount – now estimated at over **\$7 Billion/year** – to cover utilities costs for 4.5 million affordable housing units.
 - Housing providers spend **over 20%** of the funds HUD provides them on utility costs.
 - The poorest performing buildings spend **3-7 times** as much as the highest performing buildings.



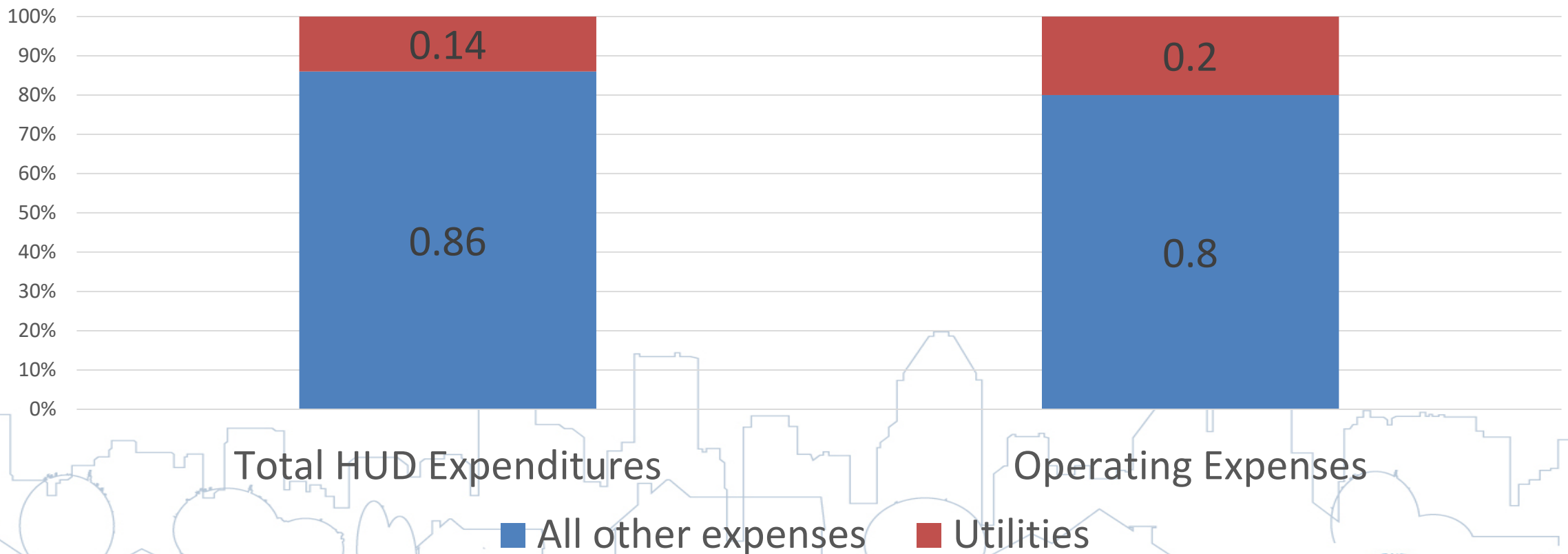
\$6.9 billion in Utility Expenditures

Breakdown by program (billions of \$)



\$6.9 billion in Utility Expenditures

Major Component of Spending by HUD PHAs and Multifamily Owners




Barriers to Utility Cost Reduction

- Split Incentives
- Financing/Complicated Capital and approval structures
- Inability to track utility data consumption
- Lack of Staff Capacity
- Utilities not a priority because they are a “hidden” expense




Utility Benchmarking Technical Assistance

 HUD EXCHANGE


Multifamily Utility Benchmarking Toolkit

What is in this Toolkit? ▶




BENCHMARKING 101

[View Guide](#)




UTILITY BENCHMARKING STEP-BY-STEP

[View Guide](#)



POLICIES AND PROGRAMS

[View Guide](#)

 COMMUNITY PLANNING DEVELOPMENT

Program Background

- Major barrier to utility benchmarking is **lack of capacity** to gather and manage utility data
 - Last summer, we partnered with the Environmental Defense Fund's (EDF) Climate Corps program to place 12 graduate students fellows in locations around the country



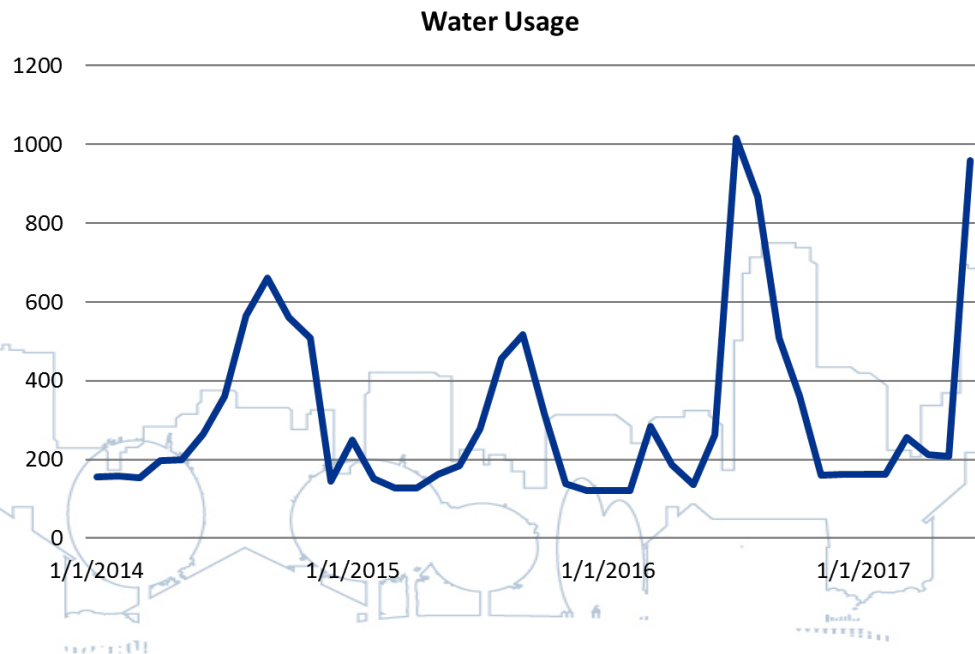
Application and Selection

- Looking for a mix of participants who would
 - create high volume
 - present unique challenges (e.g. rural, scattered site)
 - result in overall program and geographical diversity
- Tried to ensure that the host-site supervisors had both the seniority and the bandwidth to maximize the fellows' productivity



Program Impact

- 69,672 new benchmarked units
- Approximately 1,880 new benchmarked buildings
- 7 out of 12 fellows established new data-sharing arrangements between their host site(s) and utility providers
- Increased interest in BBC and the EPC programs



Lessons Learned

- While some fellows were able to make very specific project-level recommendations, others had to use all of their available time just to complete the process of benchmarking
- Fellows experienced numerous barriers while conducting benchmarking for the first time:
 - Data quality control and entry
 - Some PHAs had not collected tenant release forms
 - Lack of intra-agency coordination
 - Rural-specific challenges



Key Recommendations



- Investing in utility data management software to increase coordination and alleviate redundancy
- Establishing cross-cutting utility teams

The background features abstract, overlapping green geometric shapes in various shades of green, creating a modern and dynamic feel. The shapes are primarily located on the left and right sides of the slide, framing the central text.

Housing Authority of the City of San Buenaventura

SUSTAINABILITY INITIATIVES AND CAPACITY BUILDING

HACSB Sustainability Commitment

- ▶ A role beyond shade and shelter – Building and maintaining healthy communities
- ▶ 2013 Better Buildings Challenge Commitment
- ▶ 2014 Civic Spark Fellowship
- ▶ Growth and Diversification of Sustainability initiatives
 - ▶ HACSB Sustainability Task Force
 - ▶ Green building design and construction
 - ▶ USGBC LEED for HOMES, LEED Neighborhood Development
 - ▶ CalGreen building code
 - ▶ Renewable energy
 - ▶ Greywater
 - ▶ Materials ie vinyl windows versus fiberglass or composite
 - ▶ Resident engagement
 - ▶ Portfolio Benchmarking
 - ▶ Food forward and access to fresh produce
 - ▶ Energy efficiency and RAD conversions

CivicSpark Fellowship Impacts

2014 - 2015

- Initial Research
 - BBC
 - LEED
 - O&M training
- Began gathering all utility data
- WegoWise
- Sustainability Team

2015 - 2016

- Ongoing:
 - BBC
 - Utility data
 - Wegowise
 - Sustainability team
- LEED- ND
- Rebates
- Food Forward & Community Gardens

2016 - 2017

- Ongoing:
 - BBC
 - Utility Data
 - Wegowise
 - Food Forward
- Lease update
- Energy Star Portfolio Manager (ESPM)

2017 - 2018

- Established 2013 baseline data
- Captured whole building data (2017) - AB 802
- ESPM Data QC
- Launched the Ventura Pop-up Free Farmers' Market
- Resident Outreach-Healthy Homes Initiative

Challenges, Opportunities

- ▶ BBC purpose, strategy, baseline consumption
- ▶ Investment of resources – staff time, space/cost, training and fellow turnover
- ▶ Leadership commitment
- ▶ Utility data... to what end?
 - ▶ Resident authorizations
 - ▶ AB 802 facilitated access to resident utility consumption data
 - ▶ Keeping up with portfolio changes & impacts to utility data set-up and management
- ▶ Agency wide participation and commitment to sustainability
- ▶ Limited access to peer network and best practices
- ▶ Site specific utility allowances for a HACSB net zero project were higher than Section 8 utility allowances due to water (\$0 for gas/electricity)
- ▶ Indoor greywater reuse – cost, regulatory constraints; limited payoff with greywater for irrigation purposes
- ▶ Competing “environmental priorities” – vinyl windows, greywater, solar

Sustainability – What lies ahead for HACSB

- ▶ Sustainability coordinator
- ▶ Water
- ▶ Resident and operations team engagement and education
- ▶ Beyond BBC – how can sustainability initiatives save costs and contribute to the larger mission of housing preservation and affordable housing production?
- ▶ Backlash to going green – water saving measures, higher electrical costs

Building Green Communities: Setting and achieving environmental targets through team integration



Lauren Zullo, LEED AP O+M
Director of Sustainability
Better Buildings Summit | Energy Exchange
August 23, 2018



15,000
units

86
properties

11.4M
sq.ft.

13
states



→ New Development

→ Acquisitions & Investment

→ Asset Management

→ Property Management

→ Investor Relations

Qualifications

- Undergrad degree in Sustainability, Enviro Studies, Business, Eng.
- 2-5 yrs Sustainability Experience
- Real Estate Experience Preferred
- Knowledge of EGC and/or LEED

Candidates

- Targeted schools and specific green job sites
- Received 100+ applicants in 2 wks
 - Pre-screen with HR
 - Interviewed 8 candidates

Program

- 10 week program, May – Aug
 - 1-2 interns per Biz Practice
- Direct report to Sr. Manager
 - Outings, Lunch & Learns
- Collaboration btwn interns
- Interaction with all Directors

Projects

- Flexible depending on skillset and goals
 - establish early on
 - Resiliency Assessment
- Property Baseline and Goal Setting
 - CapEx Planning
- Impact Report, Case Studies



Reduce ENERGY USE
20% from baseline



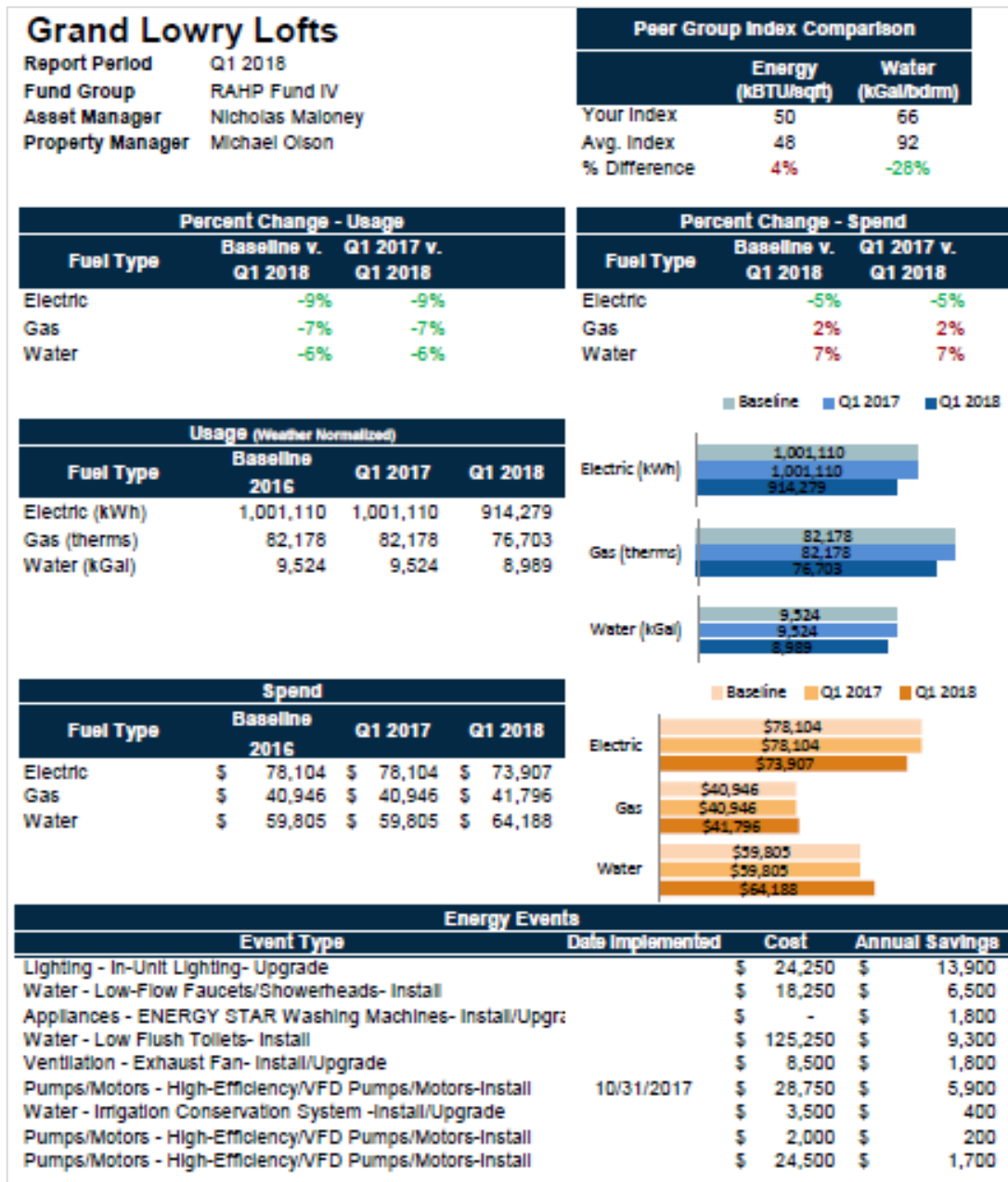
Reduce EMISSIONS
20% from baseline



Reduce WATER USE
15% from baseline



Increase
WASTE DIVERSION
15% from baseline

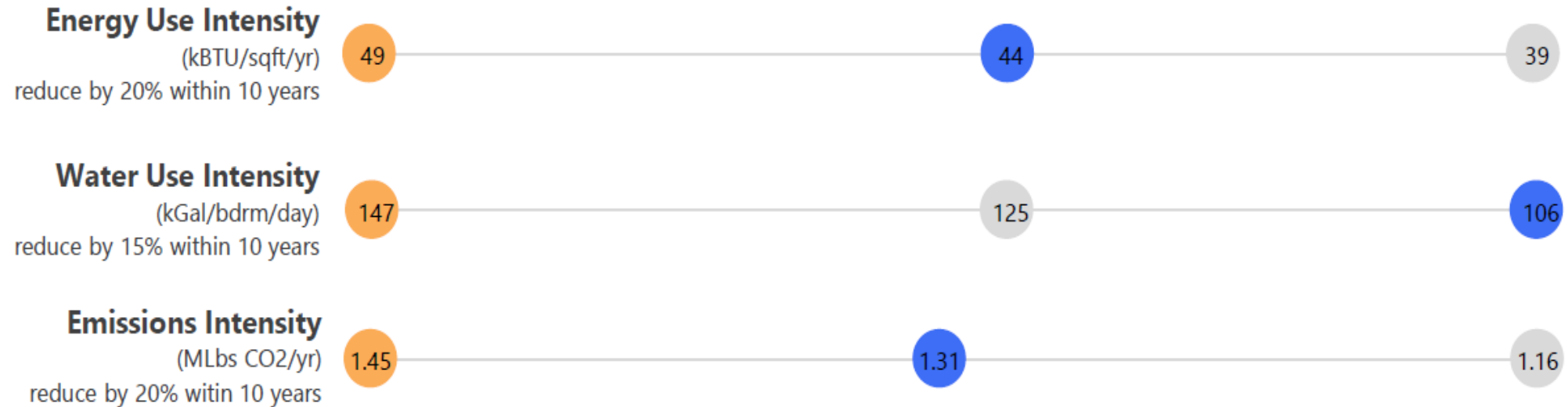


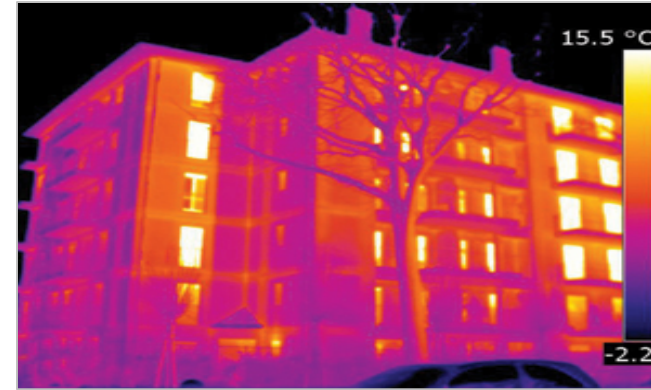
Where is Energy Use Intensity?
...What is EUI???



Environmental Commitments

● Baseline ● Q2 2018 ● Target





Recommendation		Cost and Savings							Financial Performance				
ECM	Description	Initial Investment (\$)	Cash Incentives** (\$)	Tax Incentives (\$)	Annual Savings (\$)	Owner Savings (\$)	Tenant Savings (\$)	Source Energy Savings (%)	Life	Simple Payback	SIR	Return on Investment	Net Present Value
1	Install a 186 kW PV Solar System	(\$528,000)	\$312,000	\$250,000	\$22,500	\$22,500	\$0	N/A	25	5.1	9.1	4%	\$342,521
2	Install Low-Flow Faucet Aerators and Shower heads	(\$28,750)	\$0	\$0	\$40,000	\$40,000	\$0	2.1%	10	0.7	11.1	139%	\$289,304
3	Install a 35 kW CHP System	(\$175,000)	\$0	\$51,500	\$19,600	\$19,600	\$0	N/A	25	6.5	2.3	11%	\$159,840
4	Install Low-Flow Toilets	(\$190,000)	\$0	\$0	\$35,900	\$35,900	\$0	0.0%	10	5.0	1.6	20%	\$105,900
5	Upgrade Common Area Lighting and Controls	(\$91,500)	\$0	\$0	\$22,400	\$22,400	\$0	5.8%	10	4.1	1.9	24%	\$96,596
6	Replace Common Area Washing Machines	(\$750)	\$0	\$0	\$5,200	\$5,200	\$0	0.0%	14	0.2	71.0	693%	\$52,494
7	Upgrade In-Unit Lighting	(\$127,750)	\$0	\$0	\$19,700	\$0	\$19,700	5.2%	10	6.5	1.2	15%	\$29,041
8	Replace DHW Circulation Motors	(\$2,000)	\$0	\$0	\$1,000	\$1,000	\$0	0.3%	15	1.9	5.4	50%	\$8,618
9	Install DCV on RTUs	(\$19,750)	\$0	\$0	\$2,600	\$2,600	\$0	1.0%	15	7.5	1.4	13%	\$8,594
10	Reduce Domestic Hot Water Temperature Setpoint	(\$750)	\$0	\$0	\$3,200	\$3,200	\$0	1.7%	3	0.2	11.8	427%	\$8,135
11	Seal Mechanical Rooms	(\$2,750)	\$0	\$0	\$700	\$0	\$0	0.2%	15	4.1	2.6	25%	\$4,402
12	Repair In-Unit Water Leaks	(\$4,000)	\$0	\$0	\$1,100	\$1,100	\$0	0.8%	5	3.6	1.2	28%	\$923
13	Install Vending Meters	(\$1,000)	\$0	\$0	\$200	\$200	\$0	0.1%	6	4.4	1.2	20%	\$168
14	Upgrade Common Area Condensers	(\$18,750)	\$0	\$0	\$1,000	\$1,000	\$0	0.3%	20	16.4	0.8	6%	(\$3,375)
Project Summary: Without P4P Incentives		(\$1,178,750)	\$312,000	\$301,500	\$175,100	\$154,700	\$19,700	17%	-	3.2	2.9	15%	\$1,093,361





- **Standalone projects** with clear deliverables. This is key to demonstrating ROI.
- **Integration** with other teams, e.g. asset management, so others can see value of the work product
- **Transition planning**, whether handoff or full-time offer
- **Social and educational programming** to understand the business



Thank You!

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